



Survey Ready?
Midwest Care Alliance
November 3, 2011

Are we ever “survey ready”?



BEREAVEMENT SERVICES

- Prepare for approximately ½ hour
 - Interdisciplinary team process
 - Differences in BE follow up for low risk and high risk
 - Three cases to review
 - Within 6-8 weeks
 - Approaching 13 months
 - High risk adjustment



BEREAVEMENT SERVICES

- Mailings—Bereavement packet
- Volunteers
- Other:
 - Grief support groups
 - Memorial services
 - Referrals to community resources
 - Prepare for the unexpected



SOCIAL WORK

- Be current with mandatory competencies
- Interdisciplinary team meeting
- One (self selected) visit observed
 - Surveyor present for ½ hour
 - Extended care facility
 - Two patient identifiers



Spiritual Care

- Background personal/hospice profession
- Spiritual education/background
- Peer to Peer visit review

