

## The Volunteer's Role in Ethical Hospice Care

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### Objectives:

1. Describe ethical concepts relative to the role of hospice volunteers.
2. Identify ethical challenges of hospice volunteers.
3. Outline a plan to enhance the volunteer role in ethical hospice care.

### Ethical Concepts:

- Autonomy
- Veracity
- Justice
- Non-maleficence
- Beneficence

### Ethical Challenges for Hospice Volunteers:

- Role Definition
- Boundaries
- Value Awareness
- Confidentiality

### Key Question for Addressing Ethical Expectation of Volunteers:

“Is the expectation placed on hospice volunteers different than paid hospice staff members?”

### Plan for Enhancing Volunteer Role in Ethical Hospice Care

- Embedded volunteers in structure for addressing ethical issues
- Utilizing existing ethics guidelines that engage volunteer role
- Volunteer education on ethical challenges
- Staff education on volunteer role in ethical care
- Active volunteer involvement IDT

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